

Pre-Study Assessment



REQUIREMENTS STUDY FOR CONSULTING & SERVICES

AT A GLANCE

AN INTERACTIVE WORKSHOP TO IDENTIFY GAPS AND REQUIREMENTS FOR YOUR IT INFRASTRUCTURE

DELIVERABLES

OUTLINE OF IMPROVEMENTS REQUIRED

RECOMMENDED ACTION PLAN

ROADMAP OF POSSIBLE INVESTMENTS

BENEFITS

CLEARER PICTURE OF WHAT IS REQUIRED FOR IMPROVEMENT

SOUND BASIS TO MAKE FURTHER INVESTMENTS

BETTER UNDERSTANDING OF ROI

Lack of visibility and the changing needs of organizations often result in a piecemeal approach to IT infrastructure purchases or solutions that may provide isolated improvements but often fail to address strategic or overall effectiveness of the organization's investments.

At IVT, we understand that technology needs to fit business requirements. With more than 20,000 man-hours professional services across 4 countries in just the past 2 years alone, we passionately believe that success comes from proposing the right solution that meet our clients' objectives.

IVT's Pre-Study Assessment Workshop is designed to approach an organization's IT infrastructure requirements at a strategic level in terms of current state of IT, outstanding issues, service level requirements, investment roadmap, use cases, migration/upgrade initiatives & business requirements through an interactive workshop discussion with the IT team and/or other key stakeholders.

The key deliverable is an assessment report that outlines improvements required, type and focus of further assessment studies and where required, a high level roadmap that charts investments that would be needed to bring the existing infrastructure to a level that would meet business and service level requirements.

PHASE 1: DISCOVERY

Depending on the complexity of requirements and/or an organization's existing infrastructure, we will conduct a series of interactive workshop sessions to outline current challenges of the client's IT infrastructure, discuss possible improvements and required service levels.

Examples of topics covered:

- Planning & provisioning storage and network
- Symptoms of performance bottlenecks
- Virtualization readiness
- Back-up planning
- Business continuity/DR
- Best practices in processes and documentation

PHASE 2: ANALYSIS

- Analyze information from workshop discussions in Phase 1
- Identify potential issues and problems that need to be addressed
- Evaluate potential solutions
- Outline best practices where needed
- Develop a roadmap that outlines upgrades/improvements required to bring the current infrastructure to a desired level of maturity

PHASE 3: RECOMMENDATION & FINDINGS

- Present findings in a final pre-study document
- Review recommendations for further assessment or investigation
- Outline a roadmap of investments or upgrades required for the client's infrastructure
- Identify next steps of action

BENEFITS

- Clearer objectives of what needs to be done and why
- Prioritize areas to be addressed
- Understand expected benefits of investment decisions
- Integrated and rational approach to improving IT performance – avoiding a piece meal approach that fails to deliver

SCOPE & PRICING

- One IVT Senior Consultant for Workshop Discussions & Final Report
- Actual man-days depend on customer requirements
- Please contact our service representatives for a discussion

E-mail: service@ivtsys.com
WWW.IVTSYS.COM

Penang. Kuala Lumpur. Bangkok. Sydney. Singapore. Xiamen. Jakarta. Taipei